



**inoteska**

voice and data telecommunication solutions

**CATALOGUE 2018**

**INOTESKA** company was founded in 1992 and provides reliable solutions in voice & data telecommunication field for more than **25 years**. Company offers wide range of telecommunication devices which help to extend, optimize and effectively utilize existing networks, and cut costs. Company is focused on development, production and sale of telecommunication devices functionally aimed on voice and data transmission, multiplexing, merging, concentration and conversion. Main product lines are **VoIP gateways, multiplexers, voice routers, converters** and **GSM gateways**. Company uses **SMD technology** and progressive methods for mounting and soldering integrated **BGA** circuits/chipsets. Many customers across the globe is the proof of quality of solutions provided by **INOTESKA**.

Company holds **ISO 9001** quality certificate in field of **Electronic devices development and manufacturing** and **Electronic devices repairs**. Manufacturing processes of our company are in compliance with strict ecological standards **RoHS**.

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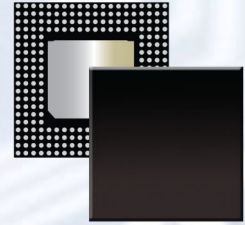
**SMD  
Technology**



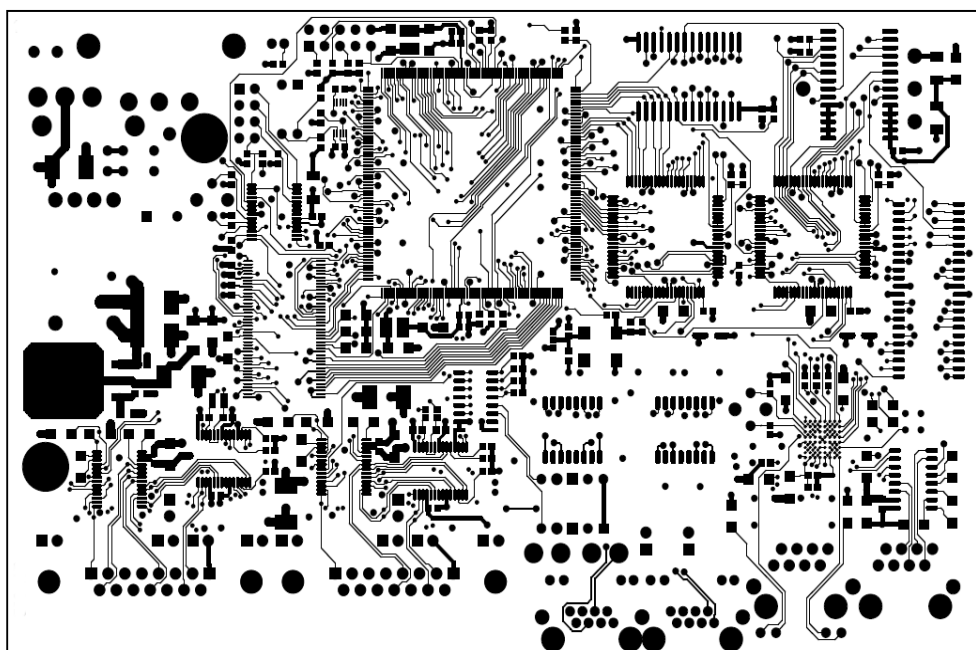
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## SERVICES



- **Development** and **manufacture** of telecommunication and electronic devices according to customers requirements
- **Installation** and **maintenance** of telecommunication devices and its **diagnostics** using special measuring and diagnostic tools
- **Consulting** in field of telecommunications
- **Printed Circuit Boards designing** and **FPGA** integrated circuits **programming** and configuration
- Mounting and **soldering** components to **PCB**, including **BGA** integrated circuits
- **Software** development



## ETH2GSM CONVERTER 3G/4G

PRODUCT CODE: ITX 495 02

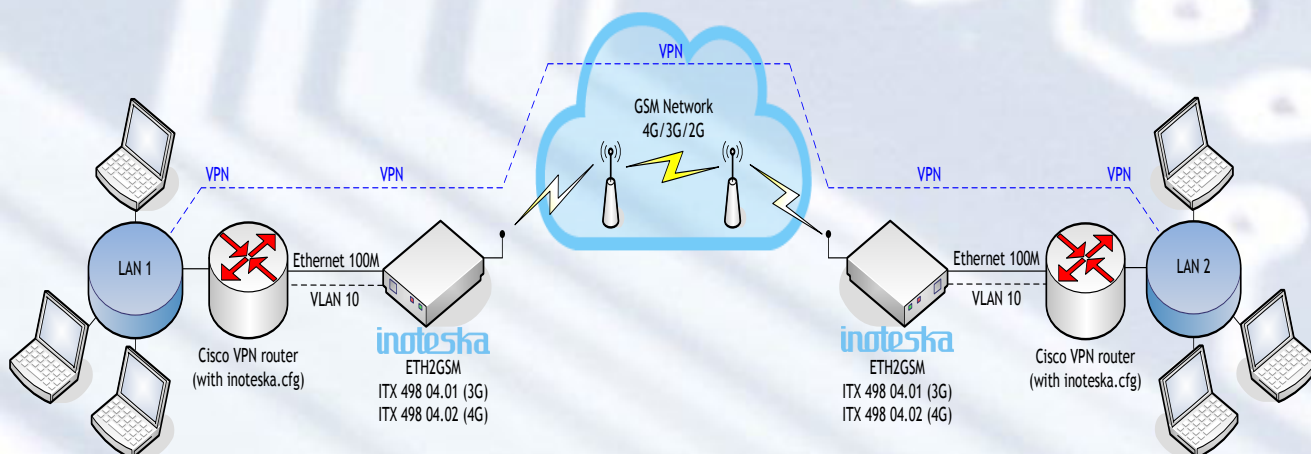


The ETH2GSM CONVERTER is used as data converter from GSM to Ethernet and vice versa, with the specific Bridge feature. It enables the data transmission without the possibility of voice transmission.

### INTERFACES

1 x **Ethernet** 100 Mbit/s

1 x **GSM** Module for 1 SIM card - Mini SIM (2FF) slot (1.8V / 3.0V)



## VOICE & DATA ROUTER

PRODUCT CODE: ITX 495 01



Voice and data router with high variability of configuration and utilization. Can be used as BRI/E1/GSM/VoIP gateway TDM/VoIP/ISDN PBX, multiplexer and signaling converter.

### INTERFACES:

- 4x **E1/T1** G704 (120/75 Ohm, RJ45/BNC)
- 2x **Ethernet** 10/100 BT (or 1 x 10/100 BT a 1 x 10/100 FX, auto MDIX option)
- 1x Terminal port V.24 (RS232) RJ45
- **Optional:**
  - up to 4x **BRI S0** S/T (100 Ohm, RJ 45), or 16x **Uko** LT/NT with line powering option
  - up to 32x **FXS** / 16x **FXO** / 32x **LB** interfaces/links
  - up to 12x **GSM**/GPRS, 2G, 850/900/1800/1900 MHz
  - Optic interface (SC Duplex, 100Mb/s), or SFP module shaft



### GSM PARAMETERS:

- 4 frequency bands 850/900/1800/1900 MHz
- GPRS multi-slot class 10/8
- GPRS mobile stations class B
- In compliance with GSM phase 2/2+
- Class 4 (2W @850/900 MHz)
- Class 1 (1W @1800/1900 MHz)
- 2G, voice service only
- Data transmission and SMS not supported

### MANAGEMENT:

- LAN/WAN remote management CLI-SSH
- Web management – GUI
- Terminal access
- Local – control interface RS232
- SNMP protocol / NAGIOS
- QoS

### SIGNALING:

#### VoIP:

- SIP – RFC 3261
- SDP – RFC 2327
- RTP – RFC 1889, RFC 2833, RFC 3389

#### ISDN:

- Euro ISDN EDSS – 1/ETSI PRI/ NET5
- ETS 300 011 (ISDN PRI UNI)
- ETS 300 012-1 ( ITU – T I.430)
- ETS 300 402-2 (ITU-T Q I.921)
- ETS 300 403-1/2 (ITU-T Q.931)
- ETS 300 102-2 (ITU-T Q.931)
- ISDN speech, audio and data (Fax Gr4, UDI 64)

#### CAS MFC R2:

- ITU – T od Q.440 do Q.480, Q.490
- ITU – T od Q.421 do Q.424

### VOICE CODECS:

- G.711 (A-law /  $\mu$ -law)
- G.723.1 / G.723.1A
- G.726
- G.729 annex A&B

### SYSTEM:

- OS LINUX
- Asterisk SW

## FEATURES:

- Possibility to connect devices via Ethernet (SIP sig.), or via E1
- Up to 64 concurrent VoIP calls (depending on voice codecs)
- Echo canceller G.165/G.168-2004 up to 128 ms
- Fax via IP support, including T.38
- Internal time-slots cross-connect for TDM-TDM calls
- Robust jitter buffer
- DTMF-RFC 2833 generating and detection
- Call progress tone generating (dial, busy, ringtone, etc.)
- Caller ID generating and detection
- Informating announcements playback
- Silence detection and suppression and comfort noise generating
- Basic data routing
- Integrated firewall

## VARIANTS:

ITX 495 01. a b c d e f

a.) Channel compression

0 = without VoIP/SIP  
 1 = compression 16 channels  
 = max. 48 concurrent calls (G.711,  
 or 16 concurrent calls (G.726, G.729a/b, G.723.1)  
 2 = compression 32 channels  
 = max. 64 concurrent calls (G.711),  
 or 32 concurrent calls (G.726, G.729a/b),  
 or 24 calls (G.723.1)

b.) BRI interface

0 = none  
 4 = 4 BRI S0  
 5 = 8 BRI UK0  
 6 = 16 BRI UK0

c.) Analog interface

0 = none  
 1 = yes

d.) GSM interface

0 = none  
 1, 2, 3, 4, 5, 6, 7, 8, 9,  
 a = 10, b = 11, c = 12

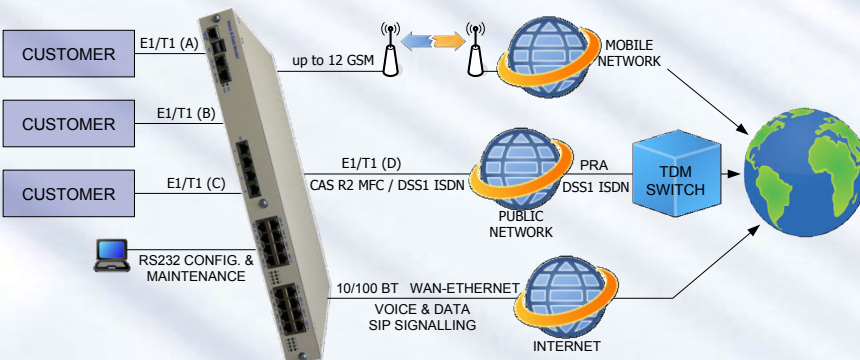
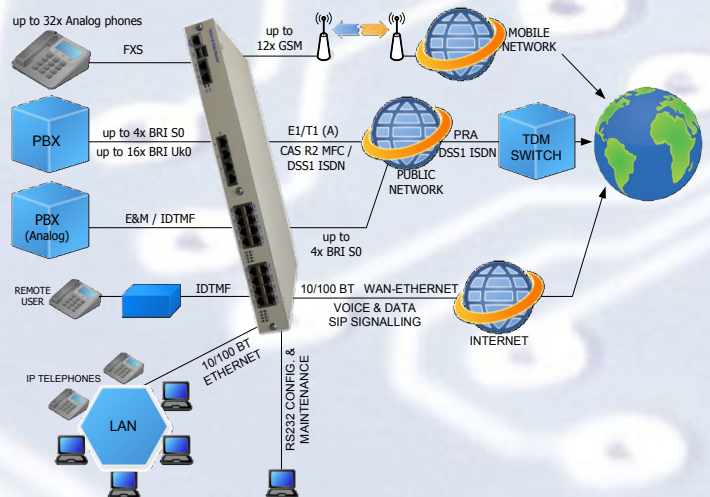
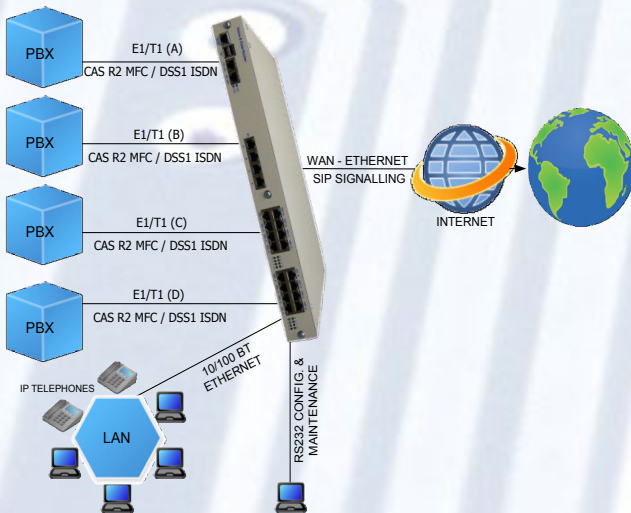
e.) Power supply

1 = 230V AC & -48V DC  
 2 = 230V AC  
 3 = -48V DC

f.) E1 interface

0 = none  
 1 = RJ 45  
 2 = BNC

## UTILIZATION EXAMPLES:



## VOICE & DATA ROUTER BA

PRODUCT CODE: ITX 495 02



Voice and data router with high variability of configuration and utilization. Can be used as BRI/E1/GSM/VoIP gateway TDM/VoIP/ISDN PBX, multiplexer and signaling converter.

### SYSTEM & HW:

- OS uCLINUX
- Asterisk SW v1.4x
- BLACKFIN processor BF527 600MHz
- 64 MB RAM
- 128 MB NAND Flash
- 8 MB DATA Flash
- Optional SD card

### GSM PARAMETERS:

#### SIMcom modules:

- 4x / 8x / 12x GSM SIM port
- 4 freq.bands 850/900/1800/1900 MHz
- 2G, voice service only
- Data transmission and SMS not supported

### SIGNALING:

#### VoIP:

- SIP signaling RFC 3261 / Asterisk 1.4

#### E1:

- ISDN DSS1 – ZAPTEL 1.4 / LIBPRI

#### ISDN:

- Euro ISDN EDSS – 1/ETSI PRI/ NET5
- ETS 300 011 (ISDN PRI UNI)
- ETS 300 012-1 ( ITU – T I.430)
- ETS 300 402-2 (ITU-T Q I.921)
- ETS 300 403-1/2 (ITU-T Q.931)
- ETS 300 102-2 (ITU-T Q.931)

#### ANALOG:

- FXS, E&M, FXO, MB

#### BRI:

- ISDN DSS1, ZAPTEL / LIBPRI

#### NETWORK:

- IPV4, TCP, UDP, DHCP, DNS, NAT, HTTP, FTP, TFTP, SSH

### INTERFACES & MODULES:

#### Digital:

- 1x **E1/T1** - signaling ISDN **DSS1**
- 2-4x **BRI** S0 S/T (100 Ohm, RJ45, with line powering option, signaling ISDN **DSS1**)
- 2x **Ethernet** 10/100BT LAN/WAN
- 1x RS232 console
- 4-12x **GSM** 850/900/1800/1900 MHz
- 1x SD card for CDRS or LOGS

#### Analog: (realized by extension modules)

- **FXS** module (quadruple), up to 32 FXS ports (terminated with external RJ"XX" patch panel, or up to 16 FXS built-in RJ45 ports)
- **FXO** module (double), up to 16 FXO ports (terminated with external RJ"XX" patch panel, or up to 16 FXO built-in RJ45 ports)
- **E&M** module (double), up to 6x E&M, Signaling type V. permanent
- **LB** module (quadruple), up to 32 LB ports

### MANAGEMENT:

- Remote LAN/WAN management CLI-SSH, FTP, HTTP
- Web management – GUI
- Terminal access
- Local control interface RS232
- SNMP protocol
- QoS, TOS / DiffServ

### VOICE CODECS:

- G.711 (A-law,  $\mu$ -law)
- G.726
- G.729 annex A&B (license not included)



## FEATURES:

- Maximum 10 concurrent VoIP/SIP calls G.711 (8 calls G.729)
- SW echo canceller to 128 ms
- Internal timeslot cross-connect for TDM calls (min. delay)
- DTMF-RFC 2833 generating and detection
- Call progress tone generating/detection (dial, busy, etc.)
- Caller ID generating and detection
- Informating announcements playback
- AOC generating to E1/BRI
- Fax via G.711 (T.38 not supported)
- Dial plan, CDR, LCR
- Basic data routing
- Firewall

## VARIANTS:

ITX 495 02. **a b c d e f**

0 = none  
2 = 2 BRI S0  
4 = 4 BRI S0

a.) BRI interface

b.) Analog interface

0 = none

1 = max. 8 analog modules  
2 = max. 16 analog modules  
3 = 4x FXS terminated with RJ45  
(1 FXS module – quadruple)  
4 = 4x FXO terminated with RJ45  
(2 FXO modules - double)  
5 = 16x FXS terminated with RJ45  
(4 FXS modules - quadruple)  
7 = 4x E&M (2 modules – double)  
8 = 6x E&M (3 modules – double)

0 = none  
1 = 1x RJ45  
2 = 1x BNC

c.) E1 interface

d.) Echo canceller

always „0" – HW echo canceller not supported

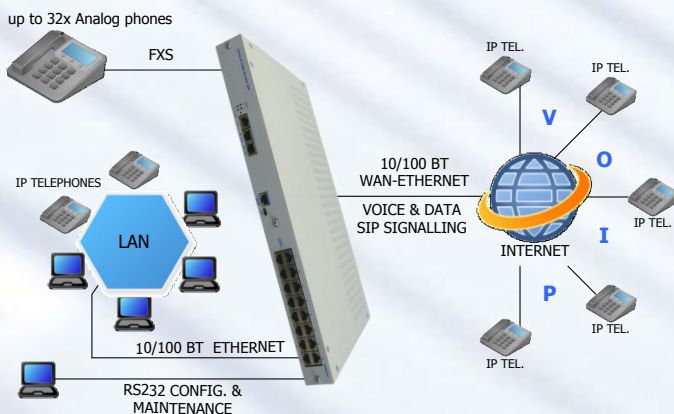
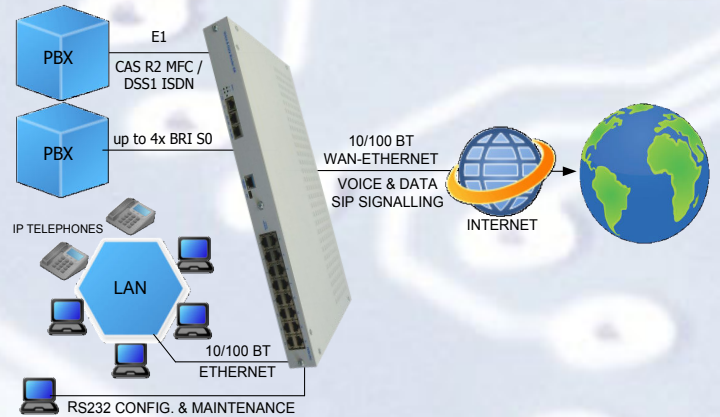
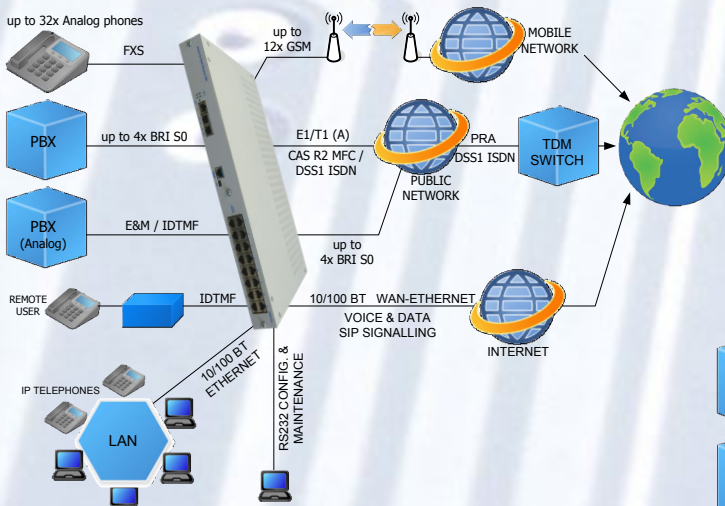
0 = none  
1, 2, 3, 4, 5, 6, 7, 8, 9,  
a = 10, b = 11, c = 12

e.) GSM interface

1 = 230V AC & 48V DC  
2 = 230V AC, 3 = 48V DC  
4 = 24V DC  
5 = 12V DC

f.) Power supply

## UTILIZATION EXAMPLES:



## VOICE & DATA ROUTER BB

PRODUCT CODE: ITX 495 13



Voice and data router with high variability of configuration and utilization. Can be used as BRI/E1/GSM/VoIP gateway TDM/VoIP/ISDN PBX, multiplexer and signaling converter.

### SYSTEM & HW:

- Based on open-source project ASTFIN
- OS Linux
- Asterisk SW v 1.4x
- BLACKFIN processor BF527 600MHz
- 64 MB RAM
- 128 MB NAND Flash
- 8 MB DATA Flash

### GSM PARAMETERS:

#### SIMcom modules:

- 4x / 8x / 12x GSM SIM port
- 4 freq.bands 850/900/1800/1900 MHz
- 2G, voice service only
- Data transmission and SMS not supported

### SIGNALING:

#### VoIP:

- SIP signaling

#### E1:

- ISDN DSS1 –ZAPTEL 1.4

#### ISDN:

- Euro ISDN EDSS – 1/ETSI PRI/ NET5
- ETS 300 011 (ISDN PRI UNI)
- ETS 300 012-1 ( ITU – T I.430)
- ETS 300 402-2 (ITU-T Q I.921)
- ETS 300 403-1/2 (ITU-T Q.931)
- ETS 300 102-2 (ITU-T Q.931)

#### BRI:

- ISDN DSS1

### MANAGEMENT:

- Device is being supplied pre-configured
- Web management – GUI
- Terminal access
- Local config RS232 interface
- Remote management via Ethernet, SSH, FTP, HTTP
- SNMP protocol
- QoS, TOS / DiffServ

### INTERFACES:

- 8x **BRI** S0 TE/NT with line powering option –48V DC
- 1x **E1/T1** RJ45
- 1x **LAN** ETHERNET 10/100BT
- 1x **WAN** ETHERNET 10/100BT
- 1x RS232 console
- 0-12x **GSM**

### VOICE CODECS:

- G.711 (A-law,  $\mu$ -law)
- G.726
- G.729 annex A&B (license not included)

### VARIANTS:

ITX 495 13. **a b c d e f**

#### a.) BRI interface

- 1 = 8 BRI S0
- 6 = 6 BRI S0

#### b.) Analog interface

- 0 = none
- 8 = max. 8 analog modules

#### c.) E1 interface

- 0 = none
- 1 = 1x RJ 45
- 4 = 1x BNC

#### d.) HW echo canceller

- Always „0" – HW echo canceller not supported

#### e.) GSM interface

- 0 = none
- 1, 2, 3, 4, 5, 6, 7, 8, 9,
- a = 10, b = 11, c = 12

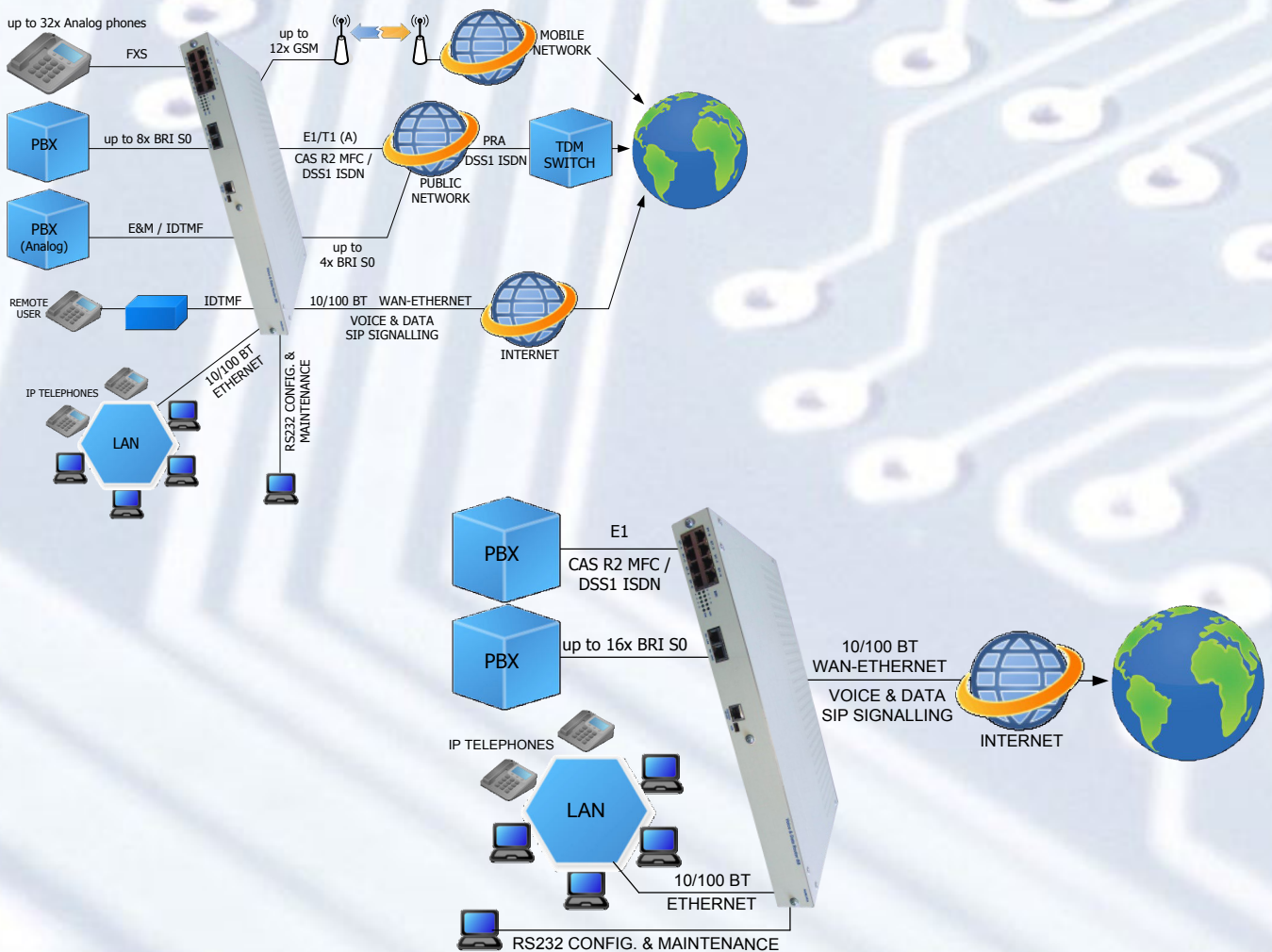
#### f.) Power supply

- 1 = 230V AC & 48V DC
  - 2 = 230V AC, 3 = 48V DC
  - 4 = 24V DC
  - 5 = 12V DC
- After technical evaluation only

## FEATURES:

- Possibility to combine cards to 19" 6U rack
- Maximum 10 concurrent VoIP/SIP calls
- PBX functions: call redirection, hold call, music or announcement generating to waiting/holded caller, answer call, speed dial, automatic operator
- Call progress tone generating (dial, busy, ringtone, etc.)
- Caller ID generating and detection
- Informing announcements playback
- Internal timeslot cross-connect for TDM calls
- SW echo canceller and jitter buffer
- DTMF generating and detection
- Fax via G.711 (T.38 not supported)
- Various criteria for call routing & Basic data routing
- QoS / TOS / DiffServ
- Power supply 19" 1U version: 85 to 260V AC, or -65 to -40V DC

## UTILIZATION EXAMPLES:



## A-MUX 32P

PRODUCT CODE: ITX 482 90; ITX 482 91



Analog multiplexer with full availability and various types of analog signaling and PRI ISDN DSS1 signaling covering all essential functions of Private Branch Exchange (PBX).

### INTERFACES:

- 1x **E1** G.704 (120 Ohm, RJ45) signaling ISDN DSS1
- 1x **Ethernet** 10/100 BT auto MDIX option
- 1x **RS232** (V.24) RJ45
- 8 positions for extending **analog voice modules** (terminated with RJ45)
- Possibility to combine A-MUX cards/devices to 19" 6U rack

### MODULES:

- **FXS** (analog subscriber), max.8 pcs **ITP 182 22** - 4-fold/quad
- **FXO** (analog trunk), max.8 pcs **ITP 182 23** - 2-fold/dual
- **E&M** signaling (pulse/permanent), several types, max.8 pcs **ITP 182 26** - 2-fold/dual
- **MB/LB** telephone, max.8 pcs **ITP 182 27** - 2-fold/dual
- **IDTMF**, max.8 pcs **ITP 182 25** - 4-fold/quad
- P signaling (3 wire DID), max.8 pcs **ITP 182 24** - 2-fold/dual
- Data module 2x **X.21** DCE/DTE **ITP 136 52.1** - 2-fold/dual

### MANAGEMENT:

- Local PC configuration via V.24 (RS232) interface, respectively via 10/100 BT UDP
- Remote configuration and maintenance via TCP/IP
- Configuration BackUp to PC and possibility of remote firmware upgrade
- Diagnostics of all interfaces and detailed call log

### FEATURES:

- Multiplexer of Analog, PRI and data interface
- Converter of FXO, FXS, E&M to E1/PRI
- Converting and concentration of various types of analog signaling to ISDN DSS1
- Allow to merge/concentrate interfaces in following maximum quantity:
  - 32 analog FXS interfaces
  - 16 analog E&M interfaces
  - 16 analog IDTMF interfaces
  - 8 analog FXO interfaces
  - 8 analog MB/LB interfaces
  - 16 analog P signaling 3 wire DID interfaces
  - 2 data X.21 interfaces
  - 2 data RS 485 interfaces

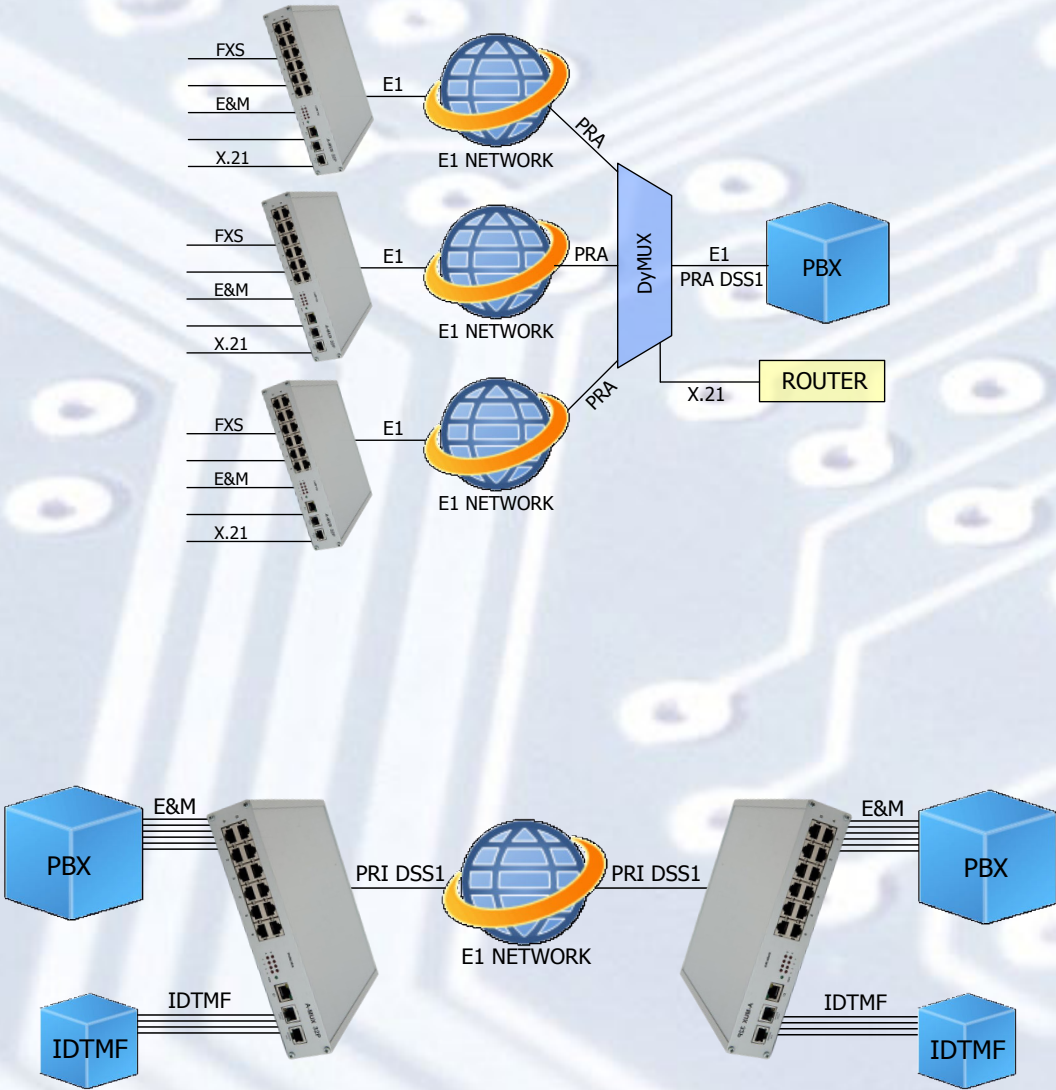


### SIGNALING:

- ISDN DSS1
- IDTMF

- Cross-connect of data interfaces nx64, respectively 10/100 BT to E1 timeslots (DACCS)
- Possible to connect LAN over specified E1 timeslots
- Possible to connect OPX station or various analog converters (IDTMF sig.)
- Various options for routing, analysis, adjustment and restrictions of dialing (appropriate for private networks)
- Flexible numbering, Caller ID generating and transmission (also on analog lines)
- 1U desktop/rack-mount, or 19" 6U rack (8 cards version) - crossconnect possibility via DyMUX (8xE1)
- Possibility of synchronization from E1 G.703 or from synchronous interface
- Power supply -48V DC

## UTILIZATION EXAMPLES:



## ITX 32M

PRODUCT CODE: ITX 471 31; ITX 471 32



Multifunctional device which allows function changing (if enabled by software license). „All-in-one“ - converter, multiplexer and router.

### DEVICE FUNCTIONS:

#### **A.) CONVERTER**

-data interfaces, respectively 10/100 BT interface conversion to **E1**

#### **B.) TIMESLOTS CORSSCONNECT - DACCS**

-crossconnect of data interfaces **n×64**, or 10/100 BT interface to **E1** timeslots

-crossconnect of E1 timeslots

#### **C.) INVERSE MULTIPLEXER**

-connecting Ethernet interface 10/100 BT (LAN networks) over 2 x E1

#### **D.) VLAN ROUTER**

-routing from Ethernet to specified E1 interfaces according to VLAN ID

#### **D.) E1 OVER ETHERNET**

-transmission of 2x E1 over Ethernet - UDP/IP

#### **E.) MULTIPLEXER n×64 Kbps**

-transmission of selected E1 timeslots via synchronous data interfaces n×64 Kbps

-necessity of the similar device at both network ends/terminations.

### INTERFACES:

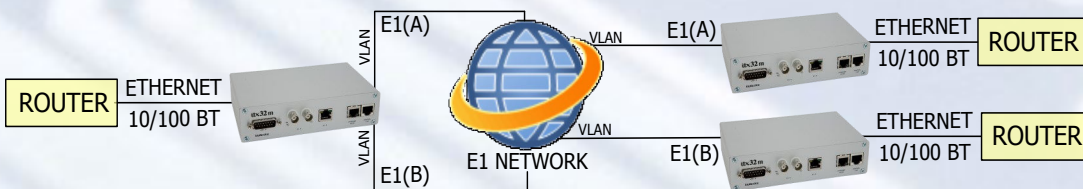
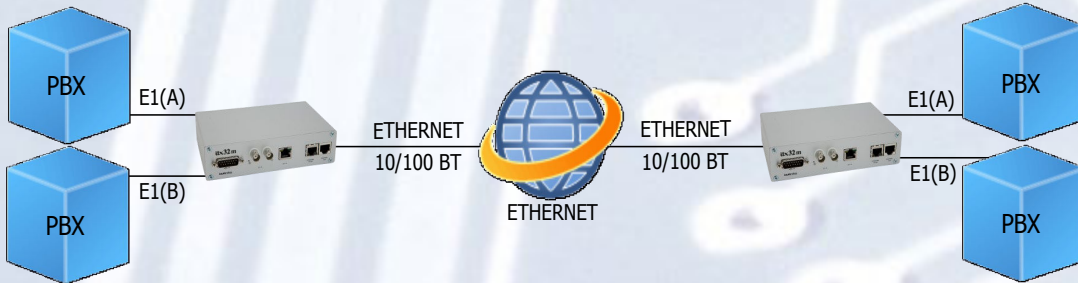
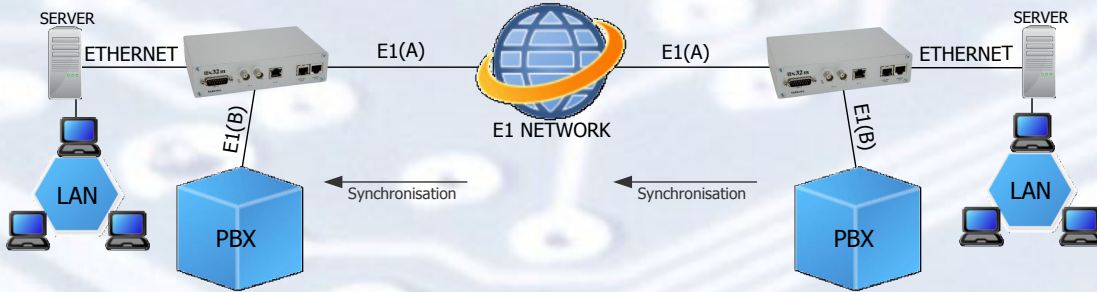
- 2x **E1** (G.703/G.704, 120/75 Ohm, RJ-45/BNC)
  - E1 unframed 2 048 Mbps
  - E1 framed n×64 Kbps (n = 1 to 31 timeslots)
- 2x Data interfaces X.21 / V.35 / V.36 / RS530 / RS232 / RS485
- 1x **Ethernet** 10/100 BT auto MDIX option
- 1x RS232 (V.24) connector RJ45 - for local configuration
- 2x 2w/4w interface

### MANAGEMENT:

- Remote maintenance, control and configuration via Ethernet, TCP/IP, HTTP
- Local configuration via V.24 (RS232) interface or 10/100 BT, UDP
- **SNMP** protocol
- Diagnostics of all interfaces
- Synchronization from **E1** G.703/G.704 or from synchronous interface X.21, or device itself can be source of synchronizing impulses
- Availability of configuration backup (to PC)
- Possibility of remote firmware upgrade
- Device function change is achieved by changing configuration settings which are allowed by software license.



## UTILIZATION EXAMPLES:



## DYMUX SG

PRODUCT CODE: ITX 482 78



Multifunctional PRI multiplexer intended for call concentration, routing and static cross-connect of any PRI/E1 timeslots.

### INTERFACES:

- 4x or 8x **E1** G.704 (120 Ohm, RJ-45), signaling **ISDN DSS1**
- **E1** framed  $n \times 64$  Kbps ( $n = 1$  to 31 timeslots)
- 1x **Ethernet** 10/100 BT auto MDIX option
- 1x RS232 (V.24) RJ45
- Analog interface 2w/4w
- Data interface X.21, connector 15pin D15F
- Availability of 1U desktop/rack-mount or 19" 6U rack (16 cards) version

### MANAGEMENT:

- **SNMP** protocol
- Diagnostics of E1 interfaces
- Universal configuration SW (Uniman) for PC
- Local configuration via V.24 (RS232) interface or 10/100 BT UDP
- Remote configuration and maintenance via TCP/IP
- Possibility of configuration backup (to PC)
- Possibility of remote firmware upgrade

### FEATURES:

1U desktop/rack-mount or 19" 6U rack (16 cards) version  
Synchronization from E1 G.703 or internal clock

#### SW variants:

- **STAMUX** - static timeslots cross-connection (**DACCS**)
  - static connection of synchronous data interfaces to **E1**
- **DYMUX** - static timeslots cross-connection + dynamic concentration of voice calls, call routing (DSS1 sig.)
  - dynamic (statistic) voice calls concentration
  - calls routing based on specific criteria
  - parameters change of number of caller/calling party
  - call/tariff charging, generating of charging/tariff pulses
  - dial authorization analysis
  - detailed call log
- DYMUX SG functions can be changed by changing firmware (sw license) and can be used as multifunctional device.
  - inverse multiplexer 8 x E1
  - transmission of E1 over Ethernet
  - routing data timeslot to Ethernet
  - VLAN router
    - Adding ID VLAN for data timeslots
    - Adding/removing VLAN tags
    - Switching function

### LINE CODE:

- HDB 3

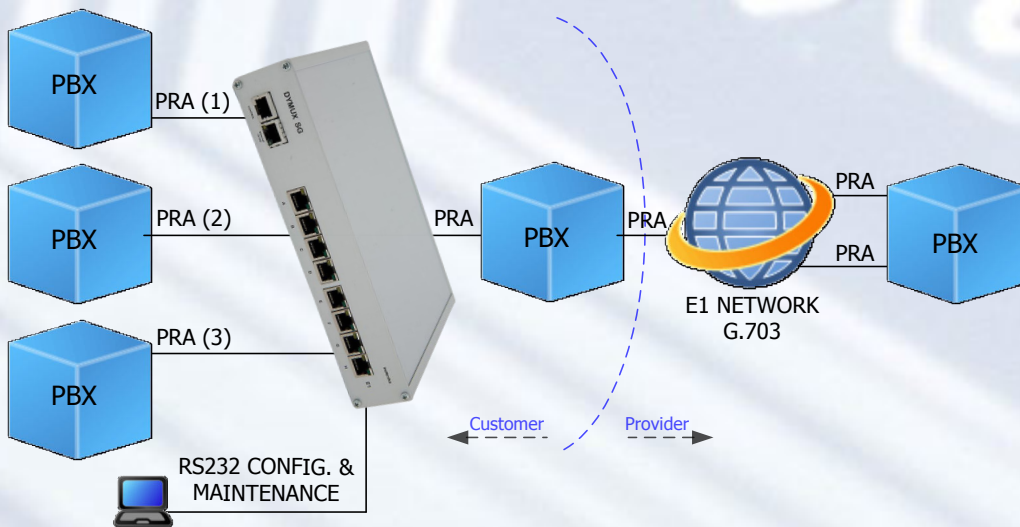
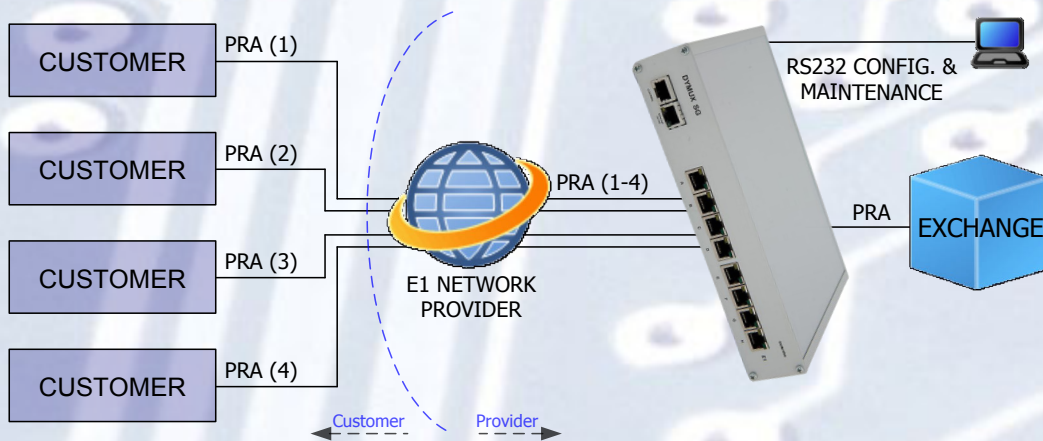
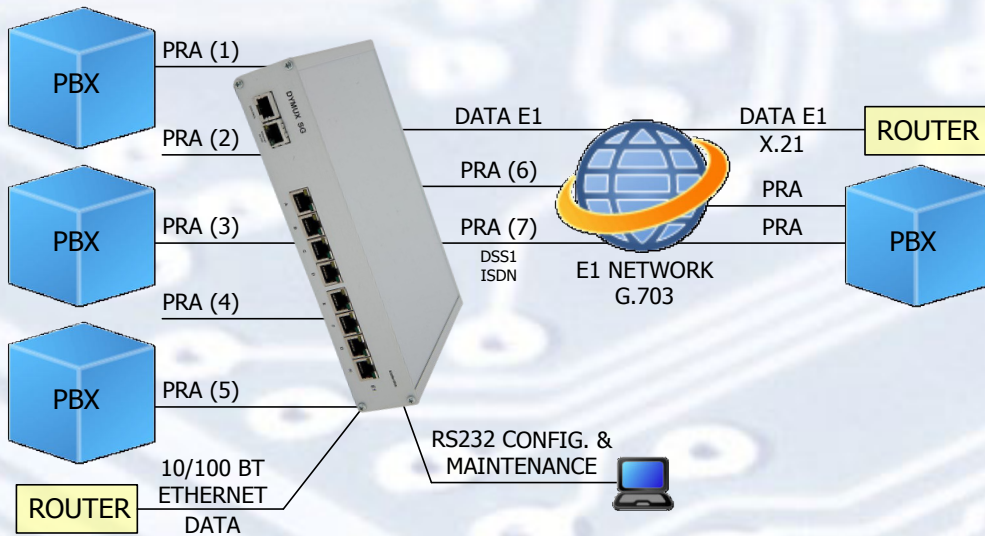
### SIGNALING:

- PRA - ISDN **DSS1**



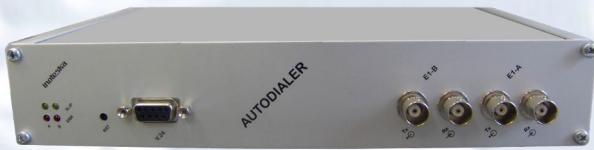


## UTILIZATION EXAMPLES:



## AUTODIALER PRI 3xE1

PRODUCT CODE: ITX 482 03



Least-cost voice router for PRI/E1 interface. Router is being installed between PBX (Private Branche Exchange) and Public Exchange.

### INTERFACES:

- 3x **E1** (120/75 Ohm, RJ45/BNC)
- 2x Data interface X.21 / V35 / V.36 / RS530 / RS232
- 1x RS232 (V.24)
- 1x Ethernet 10/100 BT for control and configuration

### MANAGEMENT:

- **E1** interfaces diagnostics
- Configuration from local PC via RS232 (V.24) interface
- Configuration settings back-up to PC
- Remote configuration and maintenance via TCP/IP, internal ISDN modem, external analog modem
- Possibility of remote firmware upgrade

### FEATURES:

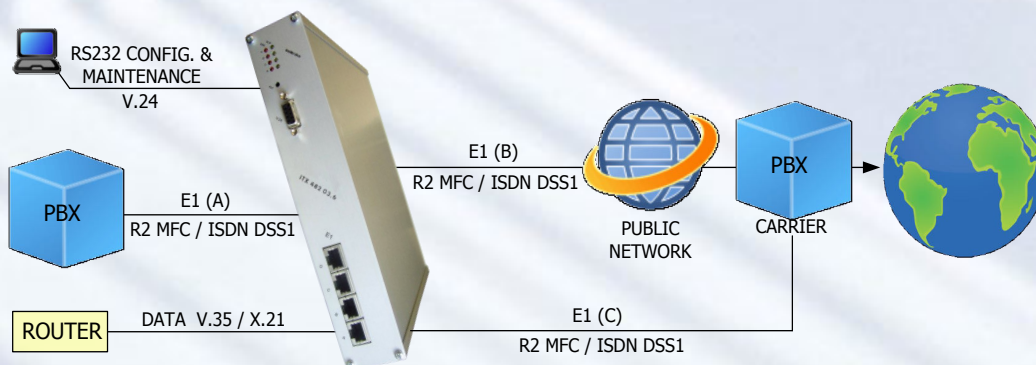
- Possibility of **signaling conversion** from **ISDN DSS1** to **CAS R2 MFC** and vice-versa
- **Calls re-routing** from E1(A) to E1(B) or E1(C) based on dial analysis
- **One-step dial:** carrier prefix + called party number
- **Two-step dial:** call to carrier, after connecting -> identification number + called party (DTMF)
- 19 digits positions available for carrier number and 19 digits positions for identification number
- Calls **routing up to 8 carriers max.**, or no routing
- Routing exceptions & 600 conditions/regulations for (re)routing
- 200 forbidden/prohibited numbers (or 200 exceptions)
- **Real- or pseudo- call tariff charging**, real time clock
- Dialing tone 425 Hz detection and 1100/1633 Hz tone detection for real call tarif charging
- Possibility to reserve specified E1 timeslots for external data transmission (crossconnect -DACCS)
- **Bypass connection E1(A) – E1(B)** in case of device is turned off or out-of-order/failure
- Calls statistics
- Power supply 230V AC / 5V DC

### SIGNALING:

- **ISDN DSS1**
- **CAS R2 MFC**
- Available signaling conversion ISDN DSS1 to CAS R2 MFC and vice-versa



### UTILIZATION EXAMPLES:



## TT GSM

PRODUCT CODE: ITX 498 03



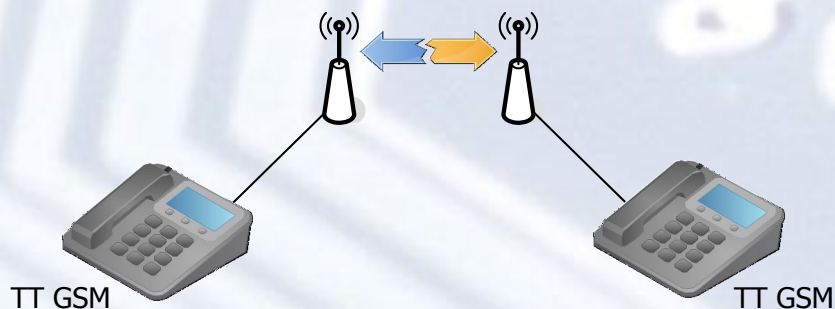
Track GSM phone (TT GSM) is a gateway to GSM network and replaces LB track phone. Phone was developed based on specific demand of our customer in order to provide reliable GSM connection for operational spots located along customers large transportation network/infrastructure.

During the development there was a strong emphasis on following features: Limitation of numbers which can be dialed - max.10. Limitation of numbers which calls can be received from - max.10. Ability to call in case of electricity blackout. Robustness and simple operation (maximum user friendly) and durability.

Essential component, which TT GSM is built from, is analog phone Gigaset DA710. It is mounted to box which is equipped with control board and integrated back-up battery. With ability to limit/specify numbers for calls coming in and out, TT GSM phone secures that line is utilized for authorized purpose only.

### FEATURES:

- Allows to dial/call up to 10 defined numbers max. (shortcut/speed-dial available using digits 0-9)
- Allows to receive calls from up to 10 defined numbers max.
- 24 hours stand-by with power supply from back-up battery only
- 4 hours call time with power supply from back-up battery only
- Locking of config mode prevents any settings changes by unauthorized personnel
- External GSM antenna
- Remote configuration available from other telephone via DTMS or via SMS



## SALES TERMS & CONDITIONS

### Warranty:

Product warranty period is 24 months since the date of delivery or authorized installation. Warranty does not apply in case of an accident or physical damage, non-professional improper handling and use, or force majeure.

### Lead time / delivery period:

Standard lead time is 6 weeks since formal purchase order is received and confirmed, or since the date of sales contract signing. Lead time for each individual purchase order is set after the mutual agreement of buyer and seller.

### Service & Repairs:

Authorized warranty repairs are performed ASAP after receiving the announcement of failure in written form. Out-of-warranty repairs are performed within 30 days after the device is delivered to repair center with detailed description of malfunction.

In case of any questions please do not hesitate to contact us.

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